



QUALITY POLICY

The objective of the Quality Policy of Rojac Urethane Ltd is to assure the quality of the products and services supplied to customers and to ensure that quality requirements are determined and satisfied, throughout all phases of contract performance.

The quality management system is subject to review towards continual improvement. Business objectives will be established and reviewed on a regular basis. Provision is made for the early detection of deficiencies, trends or conditions that could lead to unsatisfactory product quality, and so enable the company to take corrective and preventive actions, which are both timely and effective. The Company will monitor quality objectives through the use of key performance indicators in an effort towards continual improvement and customer focused processes.

The Company will maintain a documented and controlled business plan, as part of the quality policy. All efforts shall be made towards the continuous improvement of both the company and our products and services.



Customer needs and expectations are identified and are regularly assessed, to ensure the products and services provided are fully accepted, by the management team with respect to business objectives.

The control of quality in our manufacturing and systems is vested to every employee, and as such they collectively support the achievement of the Company objective for the supply of Right First Time products to agreed schedules.

We accept that the necessary resources, will be provided to meet and maintain the systems, processes and procedures issued to maintain a quality system, that satisfies the requirements of ISO 9001:2015, including such training or instruction, as may be required, to ensure competent personnel, are employed at all levels to support the achievement of the Company objectives.

A focus on risk based thinking has been introduced within management to allow a more flexible quality management system that will be reactive towards possible risks and opportunities that may occur.